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DIEBOLD
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pressrelease

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DIEBOLD SECURITY ADDS MANAGED ACCESS CONTROL TO ITS PORTFOLIO OF MONITORING SOLUTIONS

Solution enhances protection of assets, enables customers to save money, time and labor

NORTH CANTON, Ohio – When it comes to managing the security operation, today’s security directors face a multitude of challenges: circumstances that force re-keying of the facility, false alarms caused by human error, overwhelming administrative requirements, the management of multiple security service providers and more. Diebold, Incorporated’s (NYSE: DBD) new Managed Access Control security solution can help organizations overcome these challenges.

Even with today’s modern security technologies, many organizations still use keys and basic alarm systems to control *who* has access to their facilities and other assets. A holistic security solution that combines physical access control with remote management and monitoring, Diebold Security’s Managed Access Control enables organizations to also control *when* and *where* users have access.

“Organizations don’t have adequate protection if they simply use keys to enable access and alarms to signal potential problems,” said Dennis M. Moriarty, senior vice president, Diebold Security. “By partnering with Diebold to incorporate Managed Access Control, organizations can enhance security, gain access to real-time information about access to their facilities, reduce the occurrence of false alarms and rely on a single resource that can significantly reduce their administrative burden.”

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Diebold's solution enhances security with around-the-clock monitoring, including the supervision of authorized access and door propping. The solution also reduces costs by decreasing false alarms, consolidating intrusion alarm monitoring into one source and eliminating the need for re-keying.

While access control enables organizations to define the parameters for varying levels of access to resources such as sensitive information, equipment and facilities, Managed Access Control takes the solution even further. First, it delivers the remote monitoring services that can ensure resources are being accessed by the right people at the right time. Access can be granted to employees, visitors, contractors and other authorized parties and can be further defined by time and location. Once access parameters are defined, Managed Access Control monitors and assesses the nature of alarms and intrusions and takes appropriate action by following protocols set by the customer.

The solution can be further enhanced with the inclusion of remote video monitoring capabilities. Remote video monitoring consists of two-way, interactive audio technology that combines existing DVR technology and video surveillance systems with monitoring processes. It enables dispatchers at Diebold's 24-hour monitoring center to view the activity surrounding an alarm and react quickly. Communicating through a two-way system, Diebold analyzes the situation to determine the most appropriate course of action. This capability not only enhances the security of the environment, it also mitigates false alarms, greatly reducing spend on fines.

Although customers can choose to administer their own cardholder database, Diebold Security can provide added value by managing this element for them, reducing the burden on staff and enabling a focus on core capabilities. The Diebold solution includes a secure, Web-based interface that delivers cardholder management tools and report-generation software. These tools enable customers to view real-time details about who accesses their sites and when, as well as reports about time, attendance and scheduling. The Web interface also facilitates management functions such as disarming access cards, assigning access levels, programming scheduled door locks and unlocks and more.

"With Managed Access Control, employees no longer have to spend time on administrative tasks such as adding or voiding access cards," said Jacqueline Grimm, director, security solutions, Diebold Security. "We do it for them, and we consistently update access based upon current employee data. Not only does this service save our customers time, it also saves them money through a drastic reduction of re-keying. Further cost savings are derived through remote monitoring, which significantly decreases the occurrence of false alarms and the fines that come with them."

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Diebold Security's Event Monitoring Center (EMC) is a UL-certified, fully redundant, national alarm monitoring center. Five-Diamond certified by the Central Station Alarm Association (CSAA), Diebold's EMC was recognized for excellence in 2007 when it was named CSAA's Central Station of the Year. For more information about Managed Access Control, call Diebold Security at 800-642-6827, extension 2566, or visit www.monitorsmarter.com.

About Diebold Security

Diebold Security is a leading security integrator with representation in every region of the world. Focusing on the sale, installation and service of security components, Diebold Security provides comprehensive protection and detection solutions to the commercial, financial, government and retail markets. For more information, visit www.dieboldsecurity.com.

About Diebold

Diebold, Incorporated is a global leader in providing integrated self-service delivery and security systems and services. Diebold employs more than 17,000 associates with representation in nearly 90 countries worldwide and is headquartered in Canton, Ohio, USA. Diebold is publicly traded on the New York Stock Exchange under the symbol "DBD." For more information, visit the company's Web site at www.diebold.com.

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